



VÁROSLIGETI  
MŰJÉGPÁLYA  
és CSÓNAKÁZÓTÓ

## Summer Season House Rules

2024

1. THE PURPOSE of the HOUSE RULES is to define the behavior of individuals and establish basic rules at the City Park Ice Rink (hereinafter referred to as the Ice Rink), exclusively owned by the Municipality of Budapest and operated by Budapest Sport Service Provider Nonprofit Ltd. (hereinafter referred to as the Operator), as well as at the City Park lake area associated with the Ice Rink, known as the City Park Boating Lake (hereinafter referred to as the Boating Lake).

2.2. SCOPE OF THE HOUSE RULES: By entering the premises of the Ice Rink, using the Boating Lake, purchasing tickets or passes, visitors, guests, lessee of premises, and users of services at the Ice Rink and the Boating Lake agree to abide by the House Rules, safety regulations, and data protection rules of the Ice Rink, and acknowledge that failure to comply may result in being required to leave the Ice Rink or the Boating Lake.

3.3. KEY INFORMATION REGARDING THE BOATING LAKE

3.1. The Boating Lake is an artificial lake with a concrete basin. The water depth is generally 50 centimeters, with a maximum of 70 centimeters.

3.2. Swimming, bathing, and pouring any toxic or harmful substances into the water that could endanger the wildlife are prohibited.

3.3. It is prohibited to swim or bathe in the Boating Lake or to pour any toxic or harmful substances into the water.

3.4. The catering establishment located by the boating pier can be visited during opening hours, except during private events. The catering establishment is not operated by the Operator.

Towards the Hungarian Music House, the Városliget Café and Bar in the southern wing of the building can be accessed from Olof Palme promenade.

From Heroes' Square, the Memories of Hungary shop is located in the northern wing of the building, offering sandwiches, soft drinks, and ice cream. The entrance is also accessible from Olof Palme promenade.

3.6. **The Boating Lake is only accessible during opening hours.** During private events, only individuals authorized to attend the event may enter.

3.7. Littering is prohibited in the Boating Lake area.

3.8. The use of restrooms at the Boating Lake and at the Memories of Hungary shop is not included in the rental ticket and must be purchased separately.

3.9. Due to the upcoming renovation of the restroom facilities in the summer of 2024, it may be necessary to temporarily use designated restrooms in another part of the building.

4. SUMMER OPENING HOURS OF THE BOATING LAKE: In suitable weather conditions, every day from 10:00 AM to 9:00 PM. Ticket office closes at 8:30 PM. The Operator reserves the right to close the Boating Lake in case of private events, related construction or demolition work, inclement weather, or in case of epidemic danger. As the days shorten, the opening hours may change, and the current opening hours can be viewed on the website [www.csonakazoto.hu](http://www.csonakazoto.hu) and will be posted at the location.

5. SERVICE FEES OF THE SPORT FACILITY: The available sports services and programs can be viewed on the displayed price list at the venue or on the Operator's website ([www.csonakazoto.hu](http://www.csonakazoto.hu)).

SUP and water tube rentals are available for a fee, and must be requested by presenting a valid photo ID confirming the identity of the lessee, aged at least 14, at the ticket office pavilion. The Operator carefully safeguards the ID, does not make copies, and does not record the data. The ID will be returned to the lessee upon return of the rented SUP to the Operator. The Operator may only use the personal data on the ID if it becomes necessary to initiate proceedings due to the disappearance or damage of the rented SUP, or due to unpaid excess usage fees for exceeding the rental period. In such unexpected cases, the Operator must return the ID to the Guest. It is the sole responsibility of the guest to ensure they have another form of ID to prove their identity until they receive back the ID from the Operator. Otherwise, the Operator's data protection policy applies.

6. USE OF THE BOATING LAKE AND THE LAKESIDE:

**6.1. The Boating Lake, the lake shore, and the services may be utilized by everyone at their own risk and responsibility. Overloading watercraft is prohibited: a maximum of 4 persons can board one watercraft, provided their combined weight does not exceed 250 kilograms. The rental SUPs are for single-person use. Please take this into account when purchasing tickets! The Operator assumes no responsibility for injuries caused by objects thrown or fallen into the lake (especially broken glass).**

6.2. Boats and paddle boats may be used for a fee paid in Hungarian forints. The rental fee must be paid on-site, during opening hours, at the boating pier pavilion, in cash, by card, or with SZÉP card. In the summer of 2024, holders of valid Budapest Cards are entitled to a 10% discount on the rental price. The discount cannot be applied retroactively; the card must be presented for scanning at the time of ticket purchase.

**Refunds for tickets** are not possible after the rental fee has been paid, as the current condition of the Boating Lake and the weather can be assessed from the shore. Tickets must be used on the day of purchase and are only valid on the day of purchase. Boating, paddle boating, and stand up paddling on the Boating Lake are outdoor leisure activities subject to weather conditions. The Operator reserves the right to request guests to dock their watercraft in case of extreme weather conditions (e.g., heavy summer showers). In such cases, the rental period will be suspended until the extreme weather conditions pass, and it will resume continuously within the opening hours once the weather allows. There is no option to continue the rental on another day if the rental period is suspended.

At the end of the rental period, the Guest must return the rented boat/paddle boat/SUP to the same location from where it was taken at the beginning of the rental. The Operator is entitled but not obliged to remind the Guest when the rental period expires to return the rented boat/paddle boat/SUP.

If the Guest exceeds the prepaid rental time limit, they are obliged to pay the additional rental fee until docking.

6.3 The Operator provides a limited number of life jackets on-site. Guests must request a life jacket at the boating pier if they require one when renting a boat/paddle boat/SUP. **It is the individual's responsibility and decision whether to use a life jacket when entering the water.**

6.4. Boats, paddle boats and SUPs may be used only for their intended purpose. The Guest is liable for any damage caused to persons or property, including damage to boats, paddle boats, SUPs, life jackets, or the Ice Rink. Only watercraft owned by third parties (boats, paddle boats, SUPs, remotely operated watercraft) can be placed on the lake and used with the prior written permission of the Operator. The Operator reserves the right to seize and confiscate any watercraft placed on the lake without permission at any time. Individuals using the lake without permission are not entitled to any compensation claims against the Operator for damages incurred, neither for damages caused by unpermitted

watercraft nor for their seizure and retention. The lake area associated with the City Park Ice Rink is private property.

6.5. During the summer season, the ice rink is closed, and the Operator does not provide cloakrooms or storage for valuables for guests using the boats / paddle boats / SUP. The Operator does not assume responsibility for unattended items left on the premises of the Ice Rink or the Boating Lake.

6.6. The services of the Boating Lake may not be utilized by individuals who:

- do not comply with current epidemiological regulations in force,
- are children under 14 years of age without adult supervision; for groups of children (e.g., school classes), at least 1 adult supervisor is required per 10 children,
- are suffering from fever or infectious diseases,
- are experiencing seizures, loss of consciousness, or any noticeable or pathological conditions,
- are under the influence of alcohol or any intoxicating substances.

6.7. Also forbidden to:

- drive or swim from the lake shore or the bridge into the lake,
- moor the boat or paddleboat on the shore, lift the boat or paddle boat onto the shore, or transfer it across the dam,
- eat, smoke, consume alcoholic beverages, drugs or engage in activities with fragile objects while boating or paddle boating,
- fish in the lake, or feed the ducks or fish;
- pour or throw anything into the lake,
- climb or hang onto installations in the lake (such as statues, led walls, ventilation, etc.).

6.8. The Operator reserves the right for employees or volunteers wearing distinctive shirts to intervene, whether proceeding against the direction of the watercraft, crossing the path of watercraft, whether against the direction of travel, sideways, or by any other means on the pier or walkway, if they deem it necessary for accident prevention or rescue, they must always be given priority. The Operator cannot be held liable for damages if priority is not given and an accident or damage occurs as a result.

6.9. In the event of an accident In the event of an accident on the area designated for boating, paddle boating, and stand up paddling, insurance services may be requested by guests who possess a valid ticket, are under 80 years of age, and have reported the accident immediately on-site to the Operator. The necessary insurance claim form can be obtained at the ticket sales pavilion.

6.10. The insurer for guests of the Boating Lake is ALFA Insurance. Apart from insurance services, the Operator does not assume any liability. All individuals participate in boating, paddle boating, stand up paddling, or events at their own risk upon entering the sports facility. The Operator is not liable for any damages to guests who are not entitled to insurance services. The insurer is exempt from providing services if it can prove that the accident was caused by the guest's failure to comply with laws, safety regulations, warnings, or the rules outlined in this house rules, or if the accident was caused unlawfully, intentionally, or through gross negligence.

6.11. The Operator's liability insurance does not extend to events and their visitors organized by third parties. In such cases, the responsibility lies with the organizer or host of the event.

6.12 The Operator is not liable for sports equipment brought onto the sports facility premises (such as bicycles, scooters, small motorcycles), or backpacks, baby strollers left on the shore, in vehicles, or in the restroom. Bringing bicycles, scooters, or small motorcycles into the building is prohibited. The Operator does not provide chains or locks for storing bicycles.

7. SMOKING: Smoking is permitted in designated areas for adult guests.

8. PROHIBITED OBJECTS: It is strictly forbidden to bring narcotics, striking, cutting, stabbing tools, weapons, objects resembling weapons, explosives, and other hazardous items onto the premises of the facility.

9. TAKING PHOTOS:

9.1. Mobile phones, cameras, digital cameras, and other technical devices may only be used during boating at one's own risk. The Operator is not liable for valuables brought onto the premises of City Park Ice Rink and Boating Lake. The Operator is not obliged to retrieve valuables dropped by Guest into the lake.

9.2. The area of the Ice Rink and Boating Lake is not a public area.

9.3. On the premises of the Ice Rink and Boating Lake, engagement photography, maternity photography, creative and wedding photography, advertising, catalog photography, commercial, or business-related image, video, drone, and sound recording, as well as any media (newspaper, magazine, television, YouTube channel, etc.), is only possible with a prior agreement with the Operator and payment of the fee determined by the Operator.

9.4. According to current legal regulations, individuals present on the premises of the Ice Rink and Boating Lake may only be photographed or recorded with their consent. In the case of minors or legally incapacitated individuals, the legal representative must also authorize the capture and publication of such recordings. Visitors to the Ice Rink and Boating Lake accept upon entering the sports facility that the Operator may take and publish photo and video recordings on its website, social media pages, and in promotional materials related to City Park Ice Rink, on which they may appear. Upon explicit written request from the individual concerned, the Operator will obscure the individual's face in the recordings.

9.5. Requests for photography or filming must be submitted in writing to the email address [iroda@mujegpalya.hu](mailto:iroda@mujegpalya.hu) before the photography or filming takes place. Upon approval of the request, the Operator will send a price quote and draft contract to the applicant. Photography or filming may only commence with a prior agreement with the Operator and payment of the photography fee.

10. ADVERTISING, DISTRIBUTION OF PROMOTIONAL MATERIALS: Advertising, promotional materials, and advertisements may only be placed on the premises of the Ice Rink and Boating Lake with the prior written agreement of the Operator. Direct or indirect marketing activities may be conducted only with the Operator's prior written consent.

11. LOST AND FOUND ITEMS: Found items must be reported to the Ice Rink dispatcher service, and a record must be made. Inquiries about found items can be made by email to [iroda@mujegpalya.hu](mailto:iroda@mujegpalya.hu). Lost documents are handed over to the Budapest District XIV Police Department on the third working day following the discovery, while other found items are kept by the Ice Rink dispatcher service until the end of the summer season, after which they are transferred to the Customer Service of the Municipality of Zugló, Budapest District XIV. Guests acknowledge that it is not the Operator's responsibility to retrieve or find valuables (such as mobile phones, keys, earrings, etc.) dropped into the lake by guests.

12. OPERATIONAL AREA: It is prohibited to enter areas closed to visitors or operational areas.

13. MODIFICATION OF THE HOUSE RULES: The Ice Rink reserves the right to amend the House Rules. The House Rules of the Ice Rink are public and freely available for viewing at the boathouse pavilion and on the websites of the Ice Rink ([www.bsk.sport.hu](http://www.bsk.sport.hu), [www.mujegpalya.hu](http://www.mujegpalya.hu), [www.csonakazoto.hu](http://www.csonakazoto.hu)).

14. SECURITY CAMERA SYSTEM: A security camera system operates throughout the entire premises of the Ice Rink and Boating Lake.

15. The Operator's data protection provisions can be viewed on the Operator's website.

16. The Boating Lake is a dog-friendly place. Guests may bring their dogs onto the premises at their own risk. Dogs are permitted to ride on boats and SUPs. It is mandatory to use a leash on the walkway and near the pavilion.

Budapest, 16<sup>th</sup> April 2024